

Cleaning and Maintenance



Matt Surface

Matt surfaces are normally chemical resistant(1), so it is possible to consider a wide range of products for the cleaning and maintenance of tiles (TAB.1 here below). Using them correctly for ordinary and extraordinary maintenance (e.g. grout laying, restoration of the initial surface) guarantees the aesthetic preservation of tiles. (1) Always check the chemical resistance on the technical certificate.

Tab.1 - Cleaning and maintenance of Matt surfaces

Type of detergent	Examples of products for professional use	Examples of usage
Disincrostante acido "disincrostante" (Acido cloridrico) Acid descaling agent (hydrochloric acid) Désincrustants acides (Acide chlorhydrique) (Kalk)ablagerungs Säure (Salzsäure)		Deposits and cement residues Calcification Grout laying Metal stains Other
Basic detergent "Degreaser" (potassium hydroxide)	Wax Remover (Faber chimica)	Stains Rings Wax protective film Heavy traffic Other
Dissolvants	Acetone	Non-cement joints Glue Paint Other
Stain Remover	Coloured Stain Remover (Faber chimica)	Colored and localized stains

Polished Surfaces

For the cleaning and maintenance of polished stoneware, we recommend you to use pH neutral products without abrasives, that might damage the tiles. Weak acids should also be avoided (i.e. citric or acetic acid), and before proceeding to cleaning the all surface, we recommend you to test the product on a small, almost invisible area in order to see the result from different positions and light effects. Suitable detergents are usually easy to find under the description "detergent for delicate surfaces" and they are normally used for marble floors or polished natural stones.

In General, ordinary cleaning and maintenance are essential to maintain the qualities of polished surfaces, so that it will be possible to strongly reduce extraordinary cleaning and maintenance to restore the previous conditions of the tile. It is also possible to use, sometimes even as an alternative to detergents, steam cleaners or steam brooms, that are very efficient for surfaces with macro structures, micro structures and very delicate surfaces (polished surfaces).

Please note the following detergent-supplier websites. Here you will find useful tips, recommendations and solutions for special problems, as well as technical and safety certifications about the products:

Tab. 2 - Stain removal

Type of Stain	Acid Detergent	Alkaline Detergent	Solvents	Sodium hypochlorite
Beer		X		X
Coffee		X		X
Coca cola		X		X
Ice cream		X		
Tomato		X		X
Fruit Juices		X		X
Tea		X		X
Red wine		X		X
Butter, oil		X		
Wax		X	X	
Cosmetic		X		
Grease		X		
traces suckers		X	X	
Latex or polymer	X	X	X	
Shoe polish paint	X	X		X
Oils (mechanical, silicon)		X	X	
Calcar, Cement, Grout	X			
TarGoudron			X	
Glue		X	X	
Ink		X	X	X
Marker		X	X	X
Rust	X			
Cigarette	X	X		X
Tyre marks	X	X	X	
Metal traces	X			
Paint			X	

N.B. We recommend you to carefully read the instructions for use on the packaging of the products mentioned above.

MORE INFO:



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